



MONUMENT HOTEL

AT A GLANCE

Glass Restaurant

Buffet Breakfast

6th floor

Everyday from 7:30am to 10:30am

Lasarte Restaurant

*3*** Michelin - By Martín Berasategui | Signature Creative Cuisine*

Lobby

From Wednesday to Saturday: lunch and dinner

Oria Restaurant

1 Michelin - By Martín Berasategui | Mediterranean Inspiration Cuisine*

Lobby

From Wednesday to Saturday: lunch and dinner

Sunday: lunch

Hall0 Cocktail Bar

Cocktails and food bites

Lobby

Everyday from 5:00pm to 1:00am

Verbena Terrace

Rooftop Bar | Mediterranean Cuisine and Cocktails

6th floor

Everyday from 12:00pm to 5:00pm

Wellness Seaskin Life

Spa, 2 cabins of treatments, sauna and steam room

-1 floor

12:00pm - 8:00pm

Fitness Room

6th floor | 7:00am-10:00pm

Outdoor Pool

6th floor



Adaptors / Transformers

5010

The voltage of electricity in Spain is 220 volts. Please check the voltage of your appliances before plugging them in. Please contact Reception Department if you need an adaptor or any assistance. Do not plug in any appliance if you are not sure of its voltage.

Air conditioning / Heating

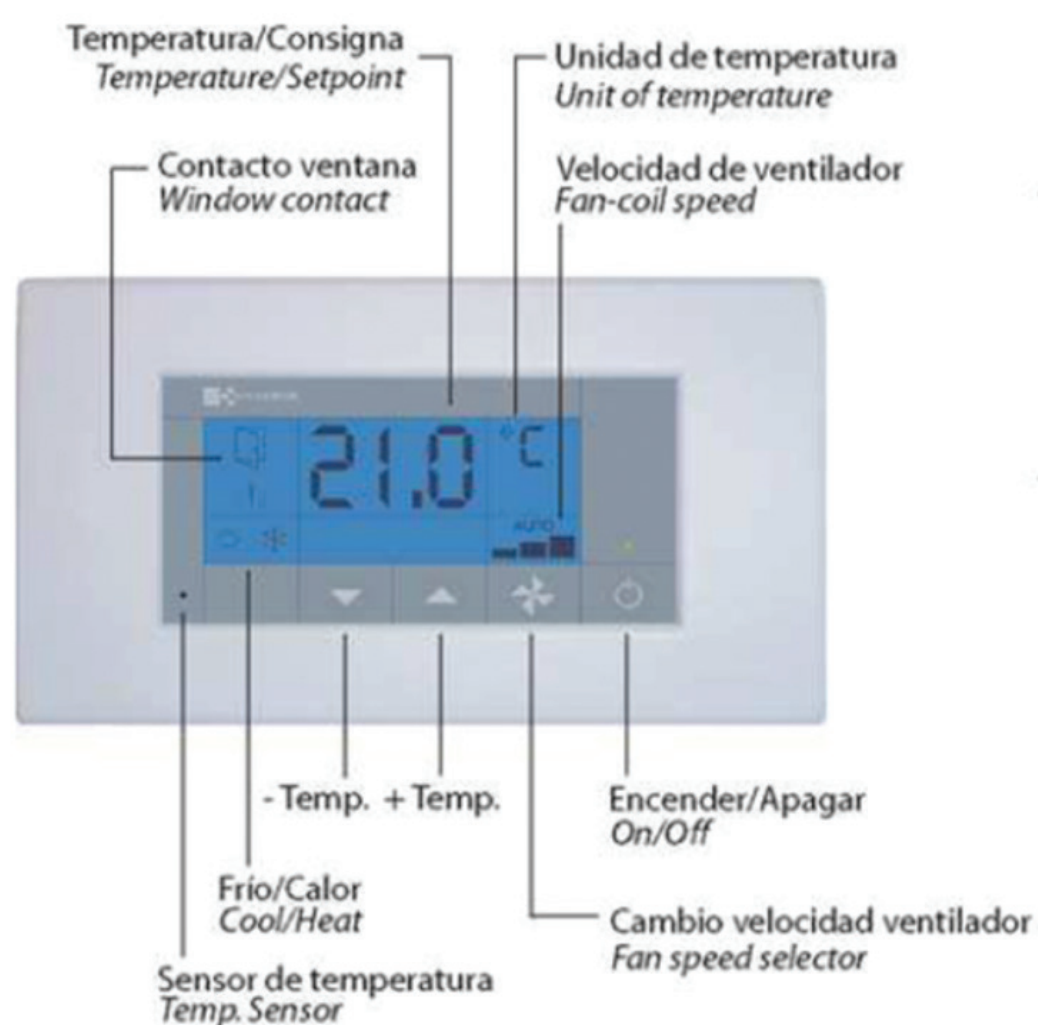
5014

The hotel is fully air conditioned. Every room is equipped with an individual thermostatic control switch to regulate the room temperature and air flow.

Functions of the air conditioning regulator:

1. The First button is used to turn the heater or air conditioning on and off.
2. The Second button regulates the intensity of the airflow.
3. The third and fourth commands are used to increase or decrease the temperature.

Please note that the temperature on the screen will not change until the thermometer recognises the temperature in the room. Should you require any assistance, please contact our Reception.





Airline information

5012

Our Concierge staff will be pleased to assist you with your travelling enquiries, including the confirmation of your flight tickets.

Animals

We allow dogs less than 8kg at an additional price of 100€ per stay.

Baby cribs and cots

5010

Please contact Reception team for all the baby bedding requirements you may have. Baby cots are free of charge.

Baby sitting

5012

The Concierge staff will be pleased to arrange any baby-sitting or nanny request you may have. Should you need them for the same day, please make your booking at least two hours in advance.

Bank – ATM Machine

5012

Our Concierge staff will be glad to assist you with your bank requirements, whether this concerns foreign currency Exchange or information about the nearest banks and opening hours.

Bathrobe

5014

If you wish an additional bathrobe in your room or to purchase one, please contact our MyMo Experience Department.

Boutique

5014

Do not miss the opportunity to buy any souvenir or amenities made by the “Monument Hotel” brand. All the details have been created thinking in our guests. Should you require any additional information do not hesitate to contact MyMo Experience Department.



Breakfast

5035 | 5060

Buffet breakfast is served at Glasss Restaurant - located on the 6th floor. Everyday from 7:30am to 10:30am.

Should you prefer to have breakfast in your room, please use the breakfast menu provided and call In Room Dining department at any time.

Car and bicycle rental

5012

Our Concierge staff will assist you to rent a car. The hotel also offers bicycle rental service. Please contact Concierge for your requirements.

Change of currency

5010

Contact Reception in order to exchange currency. We only exchange notes.

Check-out time

5010

Our check-out time is at noon (12pm). Should you require an express check out, late check-out or should you wish to extend your stay, please contact Reception.

Coffee and tea facilities

5060

All the rooms are equipped with coffee and tea facilities that are replaced every day. For any special request contact In Room Dining department.

Diet requests

5014

Please contact with MyMo Experience department if you have any special diet or culinary request.

Emergencies

5066

Your safety and security are of the utmost concern to us during your stay at Monument Hotel. Please, take a few moments to consult the Security section of this Directory and to get familiarized with the evacuation map placed behind your room door. DO NOT USE ELEVATORS in case of fire alarm. In case of emergency, please dial 5066.



Fax / Photocopies / Prints

5010

Please contact reception for fax, photocopies, prints or any other assistance you might require. Hotel's fax number is +34 93 548 20 99.

Fitness Room

5014

The Fitness room, opened from 7am to 10pm, is located on 6th floor. It is fully equipped with aerobic-exercise and weight training machines by Technogym. For more information please contact MyMo Experience team.

Flower - Atelier florist

5014

Our MyMo Experience team will be pleased to assist you with any flower arrangement and other requests you might have.

Hair dryer

Your room is equipped with a hair dryer placed below the washstand.

Honor Bar

5060

Honor Bar offers a variety of beverages and snacks. Kindly note that any alcoholic items consumed will be charged to your account. Please call In Room Dining for any other requirements.

Housekeeping

The room is cleaned twice. Turndown service is provided in the evening to prepare your room and bed for a comfortable stay.

Ice cubes service

5060

Should you need ice-cubes please call our In Room Dining department.

Internet

5012

For in-room internet access you can:

- Connect your computer to the wireless connection system of the hotel. (free of charge)
- Connect your computer to the broadband cables available at Concierge. (free of charge)



Iron and ironing board

All the rooms are equipped with an iron and ironing board that are placed in the first drawer inside your closet.

Laundry / Dry cleaning / Pressing **5014**

We have laundry service. For more information about schedules and prices. Please see the form you'll find in the wardrobe.

Luggage assistance **5014**

Should you require any assistance from our bellman please dial Guest Services department.

Mail postal services **5012**

Please contact Concierge for mailing, parcel packaging and shipping services.

Medical assistance / Pharmacies **5012**

Should you require a doctor our Concierge staff will be pleased to arrange an appointment for you and provide you information about the nearest pharmacies 24h.

Messages **5010**

Messages will be delivered to your room in an envelope. Alternatively guest messages are stored on the voice mail system on your telephone (when showing a red light). Please, contact Reception for further details.

MyMo experience department **5014**

Please contact with our MyMonument Guest Experience team for any special requests you might have.

They will be more than pleased to assist you in order to make your Monument experience even more memorable and unique.



Newspapers

5012

If you wish to receive any newspaper or magazine, please contact Concierge.

Pillow menu

5014

Contact MyMo Experience departament to ask for pillow menu.

Privacy

5010

A “Do not disturb” sign is located on your guest room door. If you do not wish to receive calls, please contact with Reception.

Private transfer service

5012

We are pleased to offer a full range of transportation facilities, airport transfers, sight-seeing, personal vehicles and chauffers. Our Concierge staff will be pleased to assist you with any transport and limousine requirements.

Pool & Rooftop

75035

Pool and rooftop are open from May to October.

The hotel boasts a delightful terrace with stunning views and an outdoor pool on the 6th floor. The pool has dimensions of 20.5 meters long x 3.5 meters wide and 1 meter deep and is complemented by a lounge area for relaxing moments. The rooftop are also has different leisure and catering areas for the use and enjoyment of the hotel’s guests.

Pool rules available at pool deck on the rooftop. For further information please contact MyMo Experience at 5014.

Safety box and valuables

5010

Each guest room is equipped with a safety-box located inside the closet. There is also a safety deposit box available at reception which is free of charge. The hotel is not liable for the loss of personal valuables in the guest rooms or in the hotel’s public areas.



Shoe polish

5012

A bag is placed at the wardrobe. Put the shoes into the bag and leave the bag outside your room before 2am. The valet service will deliver your shoes outside your room before 7am. Contact guest Service department if you require the service during the day.

Shopping

5012

Our Concierge staff will be pleased to assist you with your shopping requests. We have put together our own Barcelona shopping guide, adapted to your needs.

Smoking

In accordance to the Spanish law on tobacco, we inform you smoking is not allowed inside the Hotel.

Sports

5012

We offer you our customed Running Tours nearby. Contact our Concierge staff for any other information or suggestion you may need. Check Fitness room at this room directory.

Television

5012

Each room is equipped with Loewe Smart TV. If you need any assistance please contact with our Concierge staff.

Tours and guides

5012

Our Concierge staff will provide you with information and make arrangements for sightseeing tours.

Umbrellas

5014

All the rooms are equipped with an umbrella. Also you will find umbrellas at the entrance of the hotel in raining days.



Wake up call

5010

To set a wake up call, please contact our Reception.

Wellness - Seaskin Life

5014

Open from 12pm to 8pm.

During your stay at Monument Hotel, you may enjoy different services and health treatments at our Wellness Center, located on -1 floor.

We recommend you to make your reservation in advance. Please, refer to our Wellness menu and contact our MyMo Experience department for appointments.

Dry Sauna and steam bath available from 8am to 8pm.